

ORACLE ORDER MANAGEMENT

COURSE DESCRIPTION

Duration	3 Days
Delivery Method	Instructor-led
Materials	Student workbook

This course, developed for persons experienced in the sales order management process teaches participants to use the most common functions of Oracle Order Management. A hands-on course, participants are led through the order management process including the creation and maintenance of sales orders, returns, shipping, customer creation and management and inventory transactions associated with sales order management. A detailed discussion of the interaction between Oracle Order Management and other modules such as Inventory and Receivables will be held. Hands-on practices include creating sales orders, returns, cancellations and reporting.

Course Objectives	Upon completion of this course participants will be able to <ul style="list-style-type: none">• Describe the integration between Order Management and other Oracle Modules• Create and maintain customers• Create and maintain price lists• Create and maintain sales orders• Release sales orders• Ship orders• Define and run order management reports
Audience	<ul style="list-style-type: none">• CSR's• Order Management End Users• Sales Managers• Financial personnel
Pre-requisites	<ul style="list-style-type: none">• Oracle Navigation• Oracle Receivables• Oracle inventory• Experience in an automated sales system
Recommended Additional Training	<ul style="list-style-type: none">• Navigation• Receivables• Inventory
For More Information, Contact	Leo Dougherty Now I Can Do It Training (904) 669 – 8416

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